## experience | case study



### SUN INN PRESERVATION SOCIETY

#### Challenge

The Sun Inn is an essential landmark with a vibrant history in historic downtown Bethlehem. The Sun Inn was nearly bankrupt when Randi Mautz joined the Board of Directors in 2012. Subsequently, Imagevolution joined forces with The Sun Inn to develop new programs, build membership, increase donor base, engage neighboring merchants, and implement creative ways to raise awareness and funds to support a significant historic building in the heart of Bethlehem.

#### SOLUTION

We developed a new brand for the Sun Inn Preservation Society and launched "The Inn Crowd" initiative to attract a new era of engaged members. We developed innovative marketing solutions to gain awareness and build funds, staying true to The Sun Inn's mission and history. Ultimately, the goal is to preserve the historic gathering place's integrity, simultaneously creating space for a new, exciting chapter. In 2017, local historians interested in the vision built Christmas City Spirits and The Tavern at the Sun Inn.

The Sun Inn is now thriving. Christmas City Spirits' first line of spirits yielded record sales. The Tavern at the Sun Inn is a bustling restaurant with a Rathskeller on the lower level. As a result of these successes, The Sun Inn has updated its museum and continues to fulfill its mission.

Imagevolution has guided these momentous changes through branding, website, event planning, SEO and SEM, and museum design. It is an exciting new era for one of Bethlehem's most historic buildings.

#### **PROJECT STATS**

Strategic Marketing Campaign Logo Brand & Development Logo Rebrand Collateral Design Product Branding Event Planning SEO/SEM





#### SCOPE OF WORK & DELIVERABLES for Sun Inn | Christmas City Spirits | The Tavern at the Sun Inn

- Consulting and Marketing
- Branding and Strategy
- Website Design and Development
- Product Logo and Label Designs
- Program Logo
- Event Logo and planning
- Search Engine Optimization
- Search Engine Marketing
- Bi-monthly marketing consultation meetings
- Marketing Materials (posters, flyers, signage, passports, advertisements)



MUSEUM





### **SUN INN WEBSITE GOOGLE ANALYTICS STATS**

Data represents Imagevolutions marketing initiatives in a two year period

### **SESSIONS**

39.01%

Before: 81,543 After: 113,357 USERS

**38.42%** Before: 63,311 After: 87,633 **PAGE VIEWS** 

207.36%

Before: 190,416 After: 585,264

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#### **PROJECT STATS**

Strategic Marketing Campaign Logo Brand & Development Logo Rebrand Collateral Design

### **BETHLEHEM AREA SCHOOL DISTRICT**

#### GOAL

- BASD is the obvious choice for quality education in the Lehigh Valley
- · BASD is a Good Community Investment
- · I'm proud to be a graduate of BASD

#### **THE CAMPAIGN**

We developed a marketing strategy that would position BASD to compete with charter, parochial and private schools. The plan was developed based on results from a marketing assessment, and it included strategy, rebranding, messaging, and new print materials.

We established a simple, bold statement – Bethlehem Area School District: Built by Bethlehem. The message is a play on the region's industrial heritage and civic pride. The overall marketing strategy aimed at improving the district's ability to communicate its success to the public.

Imagevolution developed a brand that draws a strong connection between the district and the community, a naturally-existing attribute that is unique among districts in the region.

The new collateral was designed to unite both visually through design elements and comprehensively through language style.



## BASD ATION ALUMNI COMMUNITY NETWORK

**BASD Network Branding** 





swag



### **BEGINNING THE JOURNEY** of the Class of 2032 **IGNITE** curiosity and imagination

In the Bethlehem Area School District, we nurture a love of learning in our kindergarten students through engaging activities and imaginative play. Your child will enjoy a head start on understanding and respecting the many cultures that make up our global society. Joyful days will be spent with friends while immersed in literacy, mathematics, science, visual and performing arts, and foundational Spanish. We know it is hard to send your five year old off to school. Be assured we will be with you every step of the way! We look forward to playing, learning, and growing together.





Register now for full-day kindergarten and join our community of learners!

BETHLEHEM AREA SCHOOL DISTRICT



### SCOPE OF WORK & DELIVERABLES

- Discovery Phase: Brand audit and SWOT analysis
- Strategic Marketing Plan
  - -High level messaging
  - -Detailed tactic suggestions and action plans
  - -Goals and strategies to measure success
  - -Public relations guidelines and recommendations
  - #BuiltbyBethlehem social media strategy
- Logo and Brand Development
- Logo Animation
- New Brand Launch Strategy
- Marketing Materials (overview brochure, school brochures, signage, direct mail)
- Consultation



#### BUILT BY BETHLEHEM YOUR TAX DOLLARS ARE AN INVESTMENT IN THE FUTURE OF OUR COMMUNITY

Thanks to your tax dollars, BASD educates 13,700 students across our 22 schools. Our students benefit from your support and, in return, they create our future as parents, employers, employees, civic and business leaders. We refer to this cycle as "Built by Bethlehem." Our district is a special place thanks to the community's deep sense of loyalty to our schools and deep commitment to public education. Thank you for your part in building Bethlehem and investing in our future.

IGNITE curiosity and imagination ENCOURAGE creative cooperation and individual growth EMPOWER leadership and global thinking



Tax dollars investments direct mail

### YOUR TAX DOLLARS ARE AN INVESTMENT IN THE FUTURE OF OUR COMMUNITY



**BUILT BY BETHLEHEM** 

Kindergarten Registration

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### DOWNTOWN BETHLEHEM ASSOCIATION

Strategic Marketing Campaign Umbrella Branding Event Branding SEO/SEM Award Winning Design



**PROJECT STATS** 

#### GOAL

To position Downtown Bethlehem as the preferred place to spend time and money. An increase in shoppers and visitors will strengthen downtown Bethlehem's economy. This, in turn, will improve the quality of life and sense of community for Bethlehem's residents. Ultimately, we hope to preserve the integrity of our diverse and cultural heritage.

#### SOLUTION

Imagevolution developed a multi-phase high-level strategic marketing plan. Creating the "Get Downtown Bethlehem" brand and implementing a call to action compelling local community and regional visitors to experience Bethlehem. In Phase 2, we developed a comprehensive website complete with SEO complying with Google's best practices and collateral pieces, rack cards and advertisements. Finally, we executed a digital marketing plan that continued for over three years driving traffic to the events on their website.

### THE HEART OF BETHLEHEM stays Connected

GET THE FUN!

**Our Heart of Bethlehem Facebook** page is your #1 destination for keeping in touch with your favorite restaurants and shops! Get the Fun, Get the Style, and Get the Taste... Get Downtown Bethlehem,

### at home!



#### **GET THE STYLE!**

Hear from our favorite Historic Downtown Bethlehem Merchants while shopping in the safety and comfort of your home. We will spotlight current downtown products, specials, discounts and more! **AIRS: THURSDAY 7 PM** 

**CHEFS CORNER GET THE TASTE!** 

AIRS: MONDAY 5 PM

UWNTOW

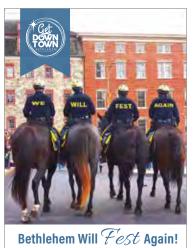
Bethlehem Merchants, sponsored by the Downtown Bethlehem Association. 100% of proceeds go to merchants that join us for this exciting game of popular

ion. AIRS: SUNDAYS 7 PM

All shows air on Heart of Bethlehem Facebook page.

Visit our website for updated information on all our events. Support Local Merchants! GetDowntownBethlehem.com





### MARKETING IN UNCHARTERED WATERS

It has become clear that the fallout from COVID-19 has dramatically impacted the entire world. Marketing strategies created at the beginning of the year no longer apply, and organizations are asked to do more with less in the coming months and years.

As DBA faced uncharted territory during the pandemic, maintaining its brand voice was not top-of-mind. However, when things shifted and changed at record speed, people were looking for familiarity more than ever. Imagevolution leveraged that space by crafting imagery and messaging that was on-brand and familiar to DBA's target market. We used this time as an opportunity to strengthen their brand voice and create deeper connections between DBA and their audience.

### STRATEGY & BRANDING FOR ONLINE EVENTS

- Downtown Duel
- Chefs Corner
- Downtown Bethlehem Shopping Network
- We Will Fest Again Campaign Encouraging community morale while keeping Downtown Bethlehem top of mind.
- Socially Safe Events -Cocktails to Go

  - -Scarecrow Showdown -Virtual Tunes at Twilight
- Mask Up Campaign
- Heart of Bethlehem Branding









### SCOPE OF WORK & DELIVERABLES

• Consulting and Marketing

- Get Downtown Bethlehem Branding and Strategy
- Event Logo and Branding
- Website Design and Development
- Search Engine Optimization
- Search Engine Marketing
- Bi-monthly marketing consultation meetings
- Support for DBA member businesses
- Marketing materials for DBA events (posters, flyers, signage, passports, Advertisements)
- Womens' Weekend HarvestFest 2 Cocktail Trails Scarecrow Showdown Clash of Carols 12 Days of Christmas Santa Haus Live Advent Restaurant Week Winter (#Post your plate) Chocolate Trail We Will Fest Again (Campaign)

Shopping Network Chefs Corner Cocktails to Go Tunes at Twilight Welcome Back Rack Card Christmas in July Veg Fest Restaurant Week Summer Heart of Bethlehem Logo

Downtown Duel















### **DBA GOOGLE ANALYTICS STATS**

### **SESSIONS**

20.96%

Before: 137,764 After: 166,636

### USERS

**26.77%** Before: 99,198

After: 125,755

## PAGE VIEWS

**15.93%** Before: 239,239 After: 277,352 This data represents a 12-month scope

- Total traffic on the site increased by over 20%
- Organic (SEO) traffic increased by over 36%
- Advertising traffic (SEM) increased by roughly 40%

## experience | case study



#### MEALS ON WHEELS OF THE GREATER LEHIGH VALLEY

MOW Lehigh County merged with MOW Northampton County to become Meals on Wheels of the Greater Lehigh Valley. An updated logo was necessary to represent this new organization. Imagevolution conducted a survey among staff, volunteers and clients in order to identify words and images that best represent the organization. Several themes developed: home and security, food and meals, and care and compassion. The colors were also updated for a fresher look.

### **DELIVERABLES**

- Re-brand Lehigh County and Northampton County Meals on Wheels
- Website development to address the needs of all target audiences
- Communicate the importance of value added services such as change of condition and addressing social isolation
- Educate public on Chef Packs, grocery shopping, ani-meals, nutritional value





PRESENTATION

## @ experience | case study



#### **PROJECT STATS**

Allentown, PA 50th Anniversary Branding Awareness Campaign Award Winning Design



### LEHIGH VALLEY COMMUNITY FOUNDATION

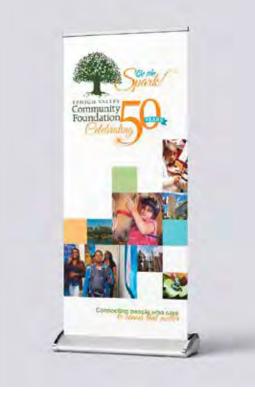
#### CHALLENGE

- Develop a concept and marketing campaign for the 50th Anniversary
- · Increase LVCF name recognition and presence in the Lehigh Valley
- Increase holdings from approximately \$40 million to \$50 million

#### **THE CAMPAIGN**

Campaign theme: Be the Spark! Be a spark of awareness, a spark of connection, and a spark of change. The campaign centered on community engagement and awareness building. We chose six "Spark Issues" on which to focus a total of \$300,000 of LVCF discretionary grant dollars. These issues addressed a wide range of needs that many Lehigh Valley residents did not even know were regional issues. Spark Issues: Mental & Behavioral Health; Cultural Enrichment; Food & Housing Access; Environment & Sustainability; Human Trafficking; and Veterans Affairs. We implement a video contest, measured in part by public voting on social media.









Be the

### **CAMPAIGN DELIVERABLES**

- Anniversary logo
- 3 campaign concepts
- Development of Tagline and campaign: Be the Spark
- High-level strategic marketing plan including detailed marketing tactics and PR initiatives geared towards gaining public visibility, support and involvement

### **CAMPAIGN RESULTS**

- LVCF surpassed \$50 Million in assets within a year from campaign implementation
- Hundreds of applications
- 120,000 video campaign views
- 75,000 total votes
- \$300,000 distributed in spark grants
- 29 programs funded

During the year, these Spark issues and the resulting Spark Grantees were all over social media; they were the focus of several community discussions and events, and they were discussed with Foundation donors and partners. This awareness building resulted in additional gifts of over \$100,000 from other individuals and organizations that were inspired by the 50th Anniversary to give to LVCF's efforts, the Spark Issues, and the Spark Grantees. As a result of this successful year, the Community Foundation is poised for more growth, more impact, and increased community leadership.



Connecting people who care to causes that matter



# notable work















